



Feedback Report Session 2022-23

Feedback was collected from all stake holders for session 2022-23 Stake holders Students, Parents, Alumni and Employees participated in feedback process. Feedback was analysed by feedback committee in coordination with IQAC. Collected feedback and summary is presented herewith.

Feedback report has five parts:

- 1 - Students feedback
- 2- Parents feedback
- 3- Alumni feedback
- 4- Employees feedback
- 5- Summary and action taken

1. STUDENT FEEDBACK:

Total Response-534

Response Breakup

• Gender Wise

Gender Group	No of Respondents
Female	373
Male	161
Third Gender	000

• Class Wise: UG Programme

Class	Year	First Year	Second Year	Third Year
BA		29	50	26
B Sc		35	26	40
BCom		59	77	50

• PG Programme

Name of PG Class	English	Sociology	Political Science	History	Economics	M.Sc. Mathematics	M.Com.	PGDCA
Response	07	04	07	21	26	15	23	38

• Income Wise

Income Group	No of Respondents
Less than 1 Lakh	441
1 Lakh to 2 lakh	062
2 Lakh to 4 Lakh	016
More Than 4 Lakh	015

• Category Wise

Category	No of Respondents
General	176
SC	079
ST	017
OBC	261
MINORITY	001

• Residential Area Wise

Value	Count
Village	204
Semi Urban	270
City's	060

Student Feedback Summery with Percentage Analysis: Suggested highest response is marked in Red Color.

	Excellent		Very Good		Good		Average		Less than average	
	No.	%	No.	%	No.	%	No.	%	No.	%
Teachers come well prepared in the class.	109	20.4	134	21.1	206	38.6	63	11.8	22	4.1
Status of course completion in the class by teachers.	75	14.0	121	22.7	217	40.6	77	14.4	44	8.2
Do the teachers ask questions in their lectures?	95	17.8	137	25.7	217	40.6	60	11.2	25	4.7
Do the teachers take classes on time?	103	19.3	108	20.2	196	36.7	77	14.4	50	9.4
Do the teachers use ICT tools like projector, computers, sharing of PDF file etc. effectively in the class?	99	18.5	109	20.4	175	32.8	71	13.3	80	15.0
What's the level of education in the College?	105	19.7	152	28.5	190	35.6	57	10.7	30	5.6
Are the teachers prompt in answering questions in the class?	134	25.1	155	29.0	181	33.9	45	8.4	19	3.6
Academic and Cultural activities are regularly organized in the college and students encouraged to participate.	150	28.1	159	29.8	169	31.6	33	6.2	23	4.3
Internal examinations are held regularly and regular assessments help in identifying weaknesses in learning.	94	17.6	141	26.4	37.8	202	65	12.2	32	6.0
Admission process is transparent in the College with equal opportunities to one and all.	117	21.9	151	28.3	205	38.4	41	7.7	20	3.7

All complaints are redressed timely.	89	16.7	141	26.4	205	38.4	62	11.6	37	6.9		
Overall evaluation of the College.	104	19.5	164	30.7	192	36	46	8.6	28	5.2		

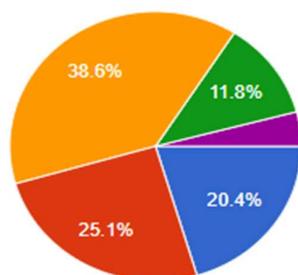
• Student Feedback on Facilities available:

	Excellent		Very Good		Good		Average		Less than average	
	No.	%	No.	%	No.	%	No.	%	No.	%
Books are adequate in the library and issued timely.	158	29.6	146	27.3	177	33.1	33	6.2	20	3.7
Sports facilities are good and help in the improvement of sports ability.	127	23.8	150	28.1	187	35.0	48	9.0	22	4.1
Class room furniture are adequate.	130	24.3	151	28.3	189	33.5	49	9.2	25	4.7
Washroom/Toilet facility is adequate and sanitized and cleaned regularly.	105	19.7	152	28.5	175	32.8	56	10.5	46	8.6
Level of concern for safety of girl students.	92	17.2	137	25.7	219	41.0	53	9.9	33	6.2
Standard of cleanliness in the College.	99	18.5	154	28.8	196	36.7	53	9.9	32	6.0
Level of greenery in the College.	106	19.9	156	29.2	197	36.9	55	10.3	20	3.7

1. शिक्षक तैयारी करके कक्षा में आते हैं / Teachers come well prepared in the class.

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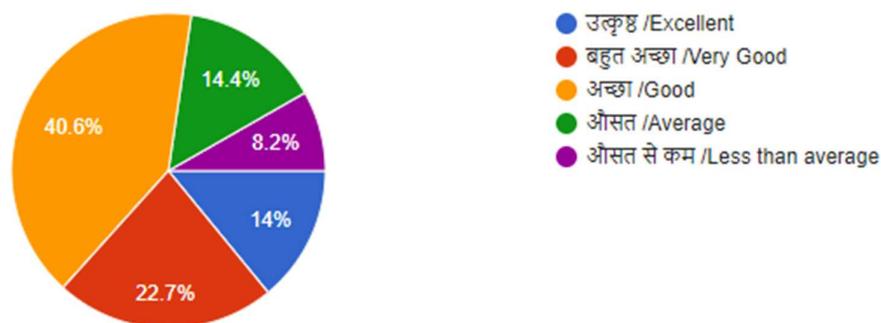
534 responses



2. शिक्षकों द्वारा कोर्स पूरा करने की स्थिति क्या रहती है / Status of course completion in the class by teachers.

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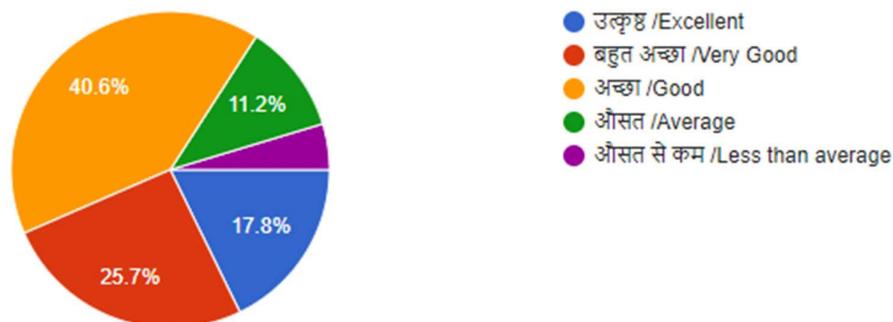
534 responses



3. शिक्षक कक्षा में छात्रों से प्रश्न पूछते हैं / Do the teachers ask questions in their lectures ?

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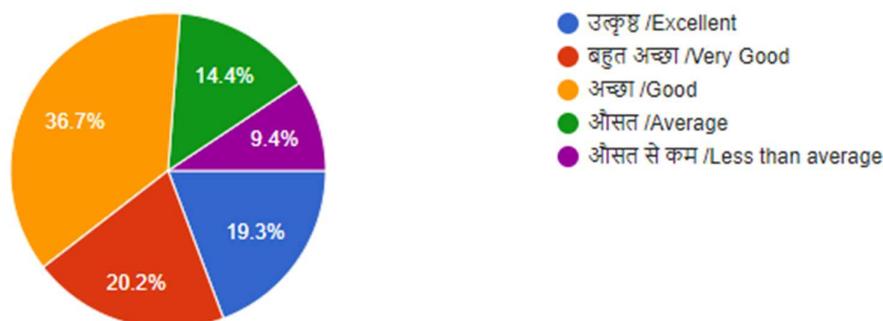
534 responses



4. शिक्षक समय पर कक्षा लेते हैं / Do the teachers take classes on time?

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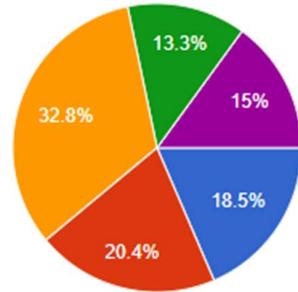
534 responses



5. ICT USE: शिक्षक आधुनिक प्रौद्योगिकी जैसे प्रोजेक्टर, कम्प्यूटर्स, पीडीएफ शेरिंग जैसे आईसीटी टूल का इस्तेमाल करते हैं / Do the teachers use ICT tools like LCD projector, computers, sharing of PDF file etc. effectively in the class?

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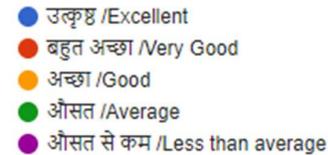
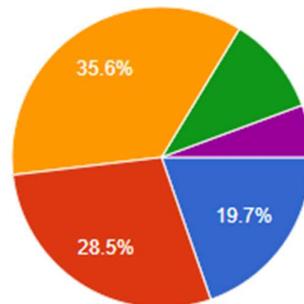
534 responses



6. महाविद्यालय में शिक्षा का स्तर कैसा है.
What's the level of education in the College?.

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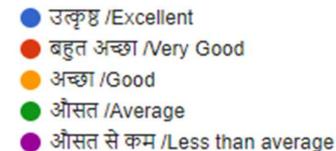
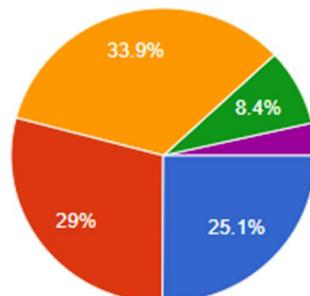
534 responses



7. कोई भी प्रश्न पूछने पर शिक्षक उसका जवाब देने हेतु तत्पर रहते हैं.
Are the teachers prompt in answering questions in the class?

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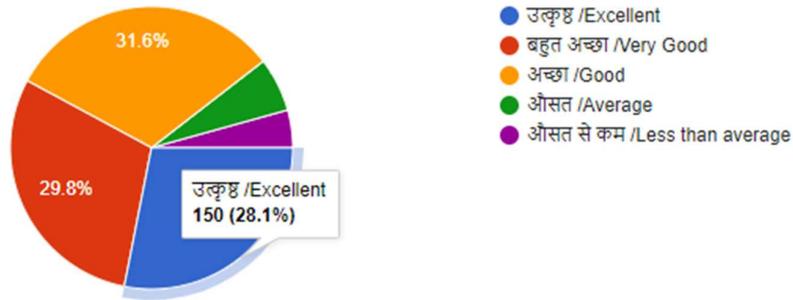
534 responses



8. महाविद्यालय में अकादमिक / सांस्कृतिक कार्यक्रम नियमित आयोजित होते हैं और इसमें भाग लेने हेतु आपको प्रोत्साहित किया जाता है /Academic and Cultural activities are regularly organized in the college and students encouraged to participate.

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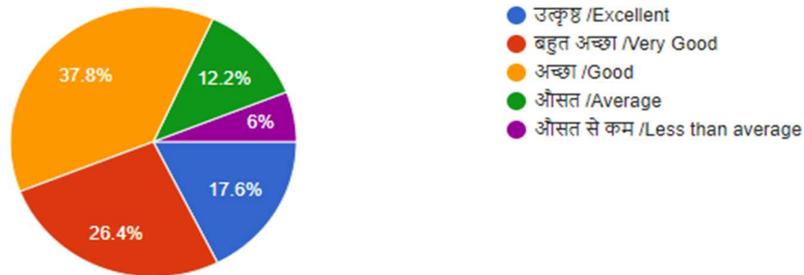
534 responses



9. आंतरिक परीक्षाएं नियमित आयोजित की जाती हैं और नियमित मूल्यांकन होने से कमजोरियाँ पता चलती रहती हैं /Internal examinations are held regularly and regular assessments help in identifying weaknesses in learning.

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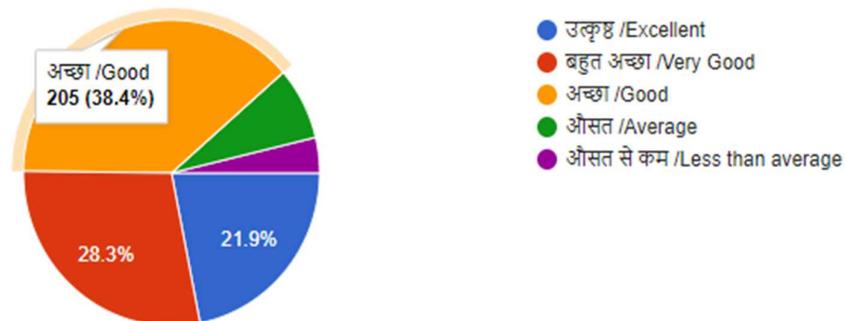
534 responses



10. प्रवेश की प्रक्रिया पारदर्शी है और सभी को समान अवसर दिया जाता है /Admission process is transparent in the College with equal opportunities to one and all.

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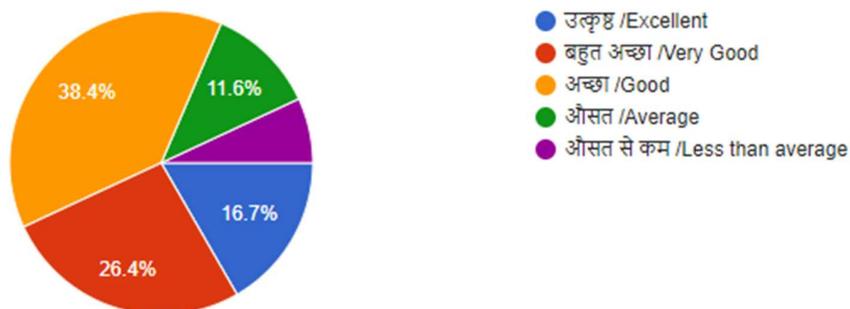
534 responses



11. कोई भी परेशानी या शिकायत होने से उसका समाधान किया जाता है /All complaints are redressed timely.

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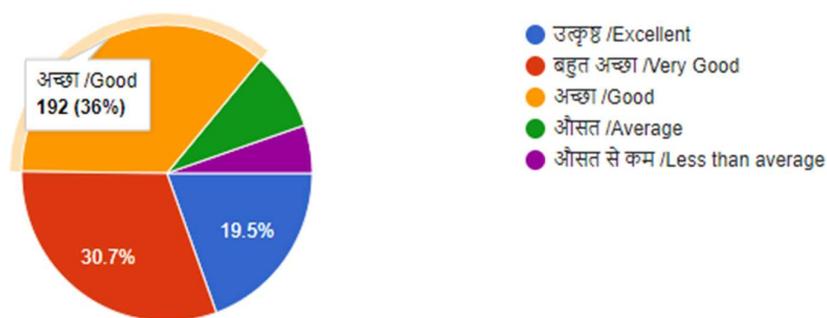
534 responses



12. महाविद्यालय के स्तर के बारे में संपूर्ण मूल्यांकन /Overall evaluation about the level of the College.

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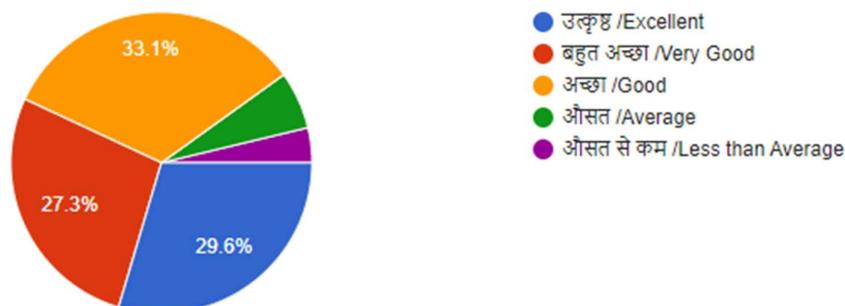
534 responses



महाविद्यालय ग्रंथालय में पर्याप्त मात्रा में पुस्तकें हैं और समय पर प्राप्त होती हैं /Adequate books are in the library and issued timely.

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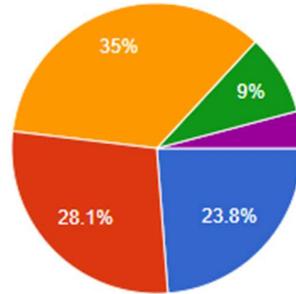
534 responses



महाविद्यालय में खेल सुविधाएं उत्तम है और खेल प्रतिभा सँवारने में सहायक हैं /Sports facilities are good and helps in the enhancement of sports abilities of the students.

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534 responses

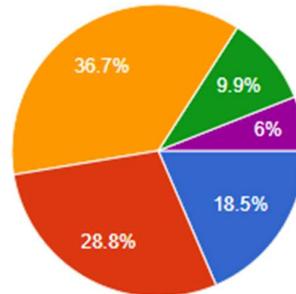


- उत्कृष्ट /Excellent
- बहुत अच्छा /Very Good
- अच्छा /Good
- औसत /Average
- औसत से कम /Less than Average

महाविद्यालय में साफ सफाई का स्तर कैसा है / Standard of overall cleanliness in the College.

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534 responses

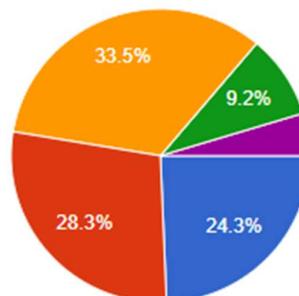


- उत्कृष्ट /Excellent
- बहुत अच्छा /Very Good
- अच्छा /Good
- औसत /Average
- औसत से कम /Less than Average

कक्षाओं में फर्नीचर पर्याप्त हैं / Class room furniture are adequate.

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534 responses

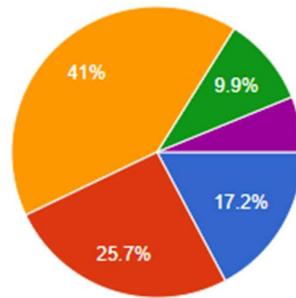


- उत्कृष्ट /Excellent
- बहुत अच्छा /Very Good
- अच्छा /Good
- औसत /Average
- औसत से कम /Less than Average

महाविद्यालय में छात्रों की सुरक्षा का स्तर कैसा है /Level of concern for safety of girl students.

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534 responses

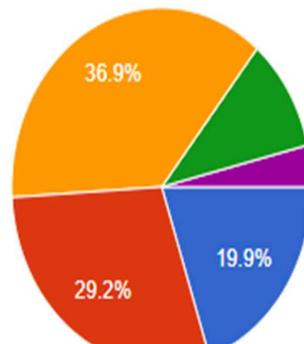


- उत्कृष्ट /Excellent
- बहुत अच्छा /Very Good
- अच्छा /Good
- औसत /Average
- औसत से कम /Less than Average

महाविद्यालय में हरियाली का स्तर कैसा है / Level of greenery in the College.

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534 responses

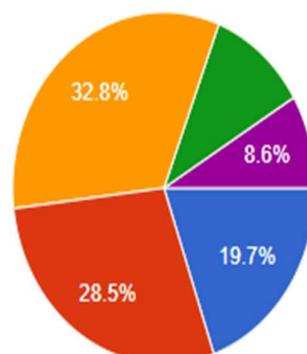


- उत्कृष्ट /Excellent
- बहुत अच्छा /Very Good
- अच्छा /Good
- औसत /Average
- औसत से कम /Less than Average

महाविद्यालय में टॉयलेट की व्यवस्था पर्याप्त है और साफ सफाई रहती है / Washroom/Toilet facility is adequate and sanitized and cleaned regularly.

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534 responses



- उत्कृष्ट /Excellent
- बहुत अच्छा /Very Good
- अच्छा /Good
- औसत /Average
- औसत से कम /Less than Average

2. PARENT FEEDBACK SESSION: 2021-22

Total Response- 154

Class of Student of Parents

Class ↓	Year →	First Year	Second Year	Third Year
BA		14	19	02
B Sc		14	17	04
BCom		00	00	00

PG Programme

Name of PG Class	English	Sociology	Political Science	History	Economics	M.Sc. Mathematics	M.Com.	PGDCA
Response	5	13	0	15	17	31	1	1

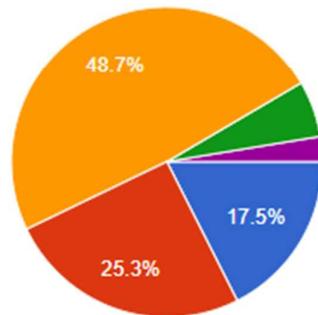
Response Analysis

	Excellent		Very Good		Good		Average		Less than average	
	No.	%	No.	%	No.	%	No.	%	No.	%
Teaching environment in College	27	17.5	39	25.3	75	48.7	09	5.8	4	2.6
Level of improvement of your ward (Child)	26	16.9	31	20.1	82	53.2	13	8.4	2	1.3
Extra-curricular activity	35	22.7	40	26.0	56	38.4	16	10.4	7	4.5
Behaviour of teachers	35	22.7	43	27.9	64	41.6	08	5.2	4	2.6
Library and Sports facility	35	22.7	44	28.6	52	33.8	13	8.4	10	6.5
Timely information of admission/exam/ scholarship etc.	40	26.0	39	25.3	59	38.3	12	7.8	4	2.6
Organized Employment courses	27	17.5	35	22.7	72	46.8	15	9.7	5	3.2
Problem solving of your ward in college	32	20.8	24	15.6	58	37.7	30	19.5	10	6.5
Moral values improving.	29	18.8	39	25.3	61	39.6	21	13.6	4	2.6
Overall Analysis of the college	27	17.5	36	23.4	72	46.8	15	9.7	4	2.6

1. महाविद्यालय में अध्ययन /अध्यापन का वातावरण /
Teaching/ Learning environment in the College

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154 responses

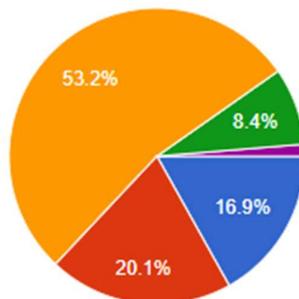


● उत्कृष्ट /Excellent
● बहुत अच्छा /Very Good
● अच्छा /Good
● औसत /Average
● औसत से कम /Less than average

2. पाल्य की प्रगति का स्तर /
Level of improvement of your ward (Child)

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154 responses

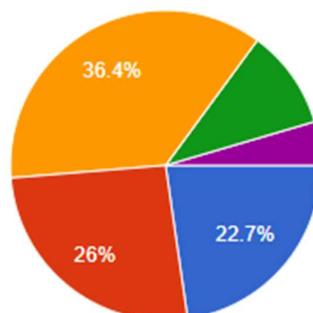


● उत्कृष्ट /Excellent
● बहुत अच्छा /Very Good
● अच्छा /Good
● औसत /Average
● औसत से कम /Less than average

3. शैक्षणोत्तर गतिविधियों जैसे कला /संस्कृति के कार्यक्रम आयोजित होते रहते हैं.
Extra curricular activities are regularly organised in the College

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154 responses

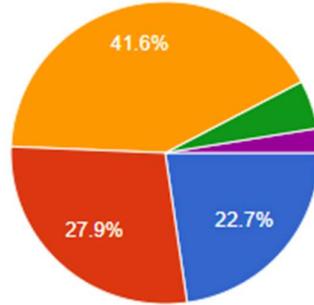


● उत्कृष्ट /Excellent
● बहुत अच्छा /Very Good
● अच्छा /Good
● औसत /Average
● औसत से कम /Less than average

4. शिक्षकों का व्यवहार /
Behaviour of teachers

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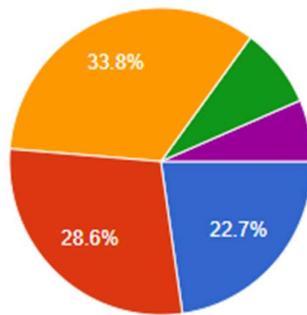
154 responses



5 महाविद्यालय ग्रंथालय एवं खेल सुविधाएं
Library and sports facilities in the College

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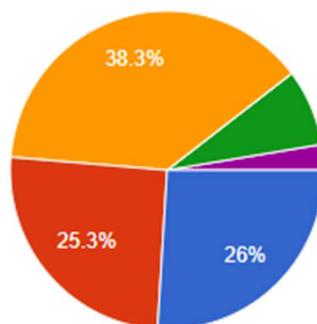
154 responses



6. महाविद्यालय से परीक्षा /प्रवेश / छात्रवृत्ति की सूचनाएं समय पर मिलने की स्थिति
Timely information given to students regarding admission/ exam/ scholarship etc.

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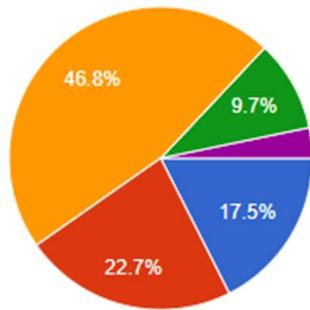
154 responses



7. रोजगार सम्बन्धी जागरूकता एवं सूचना के कार्यक्रम नियमित आयोजित होते हैं। Informational employment generation programmes are organised regularly in the College

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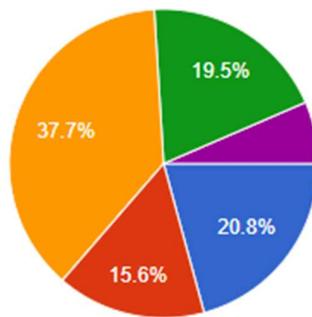
154 responses



8. आपके पाल्य को कोई समस्या होने पर समाधान किया जाता है। Problems of your ward are resolved in the college

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154 responses

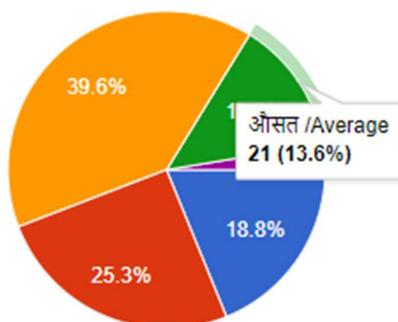


9. महाविद्यालय में पढ़ने से नैतिक मूल्य अच्छे हो रहे हैं।

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Ethical and moral value of the students are improving during their studies in the College

154 responses

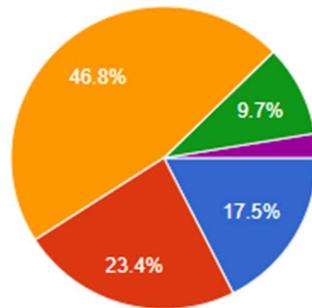


10. महाविद्यालय के स्तर के बारे में आपका मूल्यांकन

Overall analysis of college

154 responses

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- उत्कृष्ट /Excellent
- बहुत अच्छा /Very Good
- अच्छा /Good
- औसत /Average
- औसत से कम /Less than average

3. ALUMNI FEEDBACK: 2021-22

Feedback from Alumni was collected and analyzed by feedback committee in coordination with IQAC. Suggested highest response is marked in Red color.

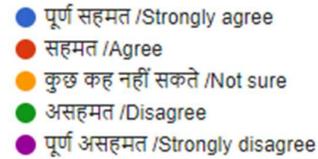
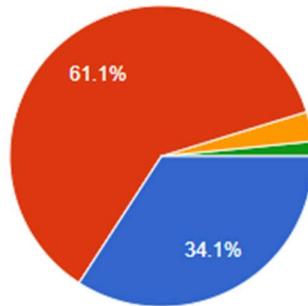
Total Response: 126

	Strongly Agree		Agree		Not Sure		Disagree		Strongly Disagree	
	No.	%	No.	%	No.	%	No.	%	No.	%
Proud to be the student of Dr Khoob Chand Baghel Govt PG College Bhilai-3.	43	34.1	77	61.1	4	3.2	2	1.6	0	0.0
The learning in the College is useful in my career.	42	33.3	75	59.5	6	4.8	2	1.6	1	0.8
College is involving alumni in its activities if required.	32	25.4	73	57.9	14	11.1	6	4.8	1	0.8
The new courses like PGDCA or PG Classes introduced meet contemporary requirements.	37	29.4	76	60.3	10	7.9	3	2.4	0	0.0
Formation of Department wise alumni associations is a step in the right direction.	30	32.8	85	67.5	8	6.3	2	1.6	1	0.8
The alumni have a role to play in financially strengthening the college.	31	24.6	77	61.1	12	9.5	3	2.4	3	2.4
Interested in Helping students: We can contact for the overall development of College / or any other academic need of current student.	Yes					No				
	119 (94.4%)					7(5.6%)				
Alumni Association Membership. Are you interested to participate our College Alumni Association?	108(85.7%)					18(14.3%)				

1. मैं डॉ खूबचंद बघेल शासकीय महाविद्यालय भिलाई-3 का विद्यार्थी होने पर गर्व अनुभव करता हूँ। / I feel Proud to be a student of Dr Khoob Chand Baghel Govt PG College Bhilai-3.

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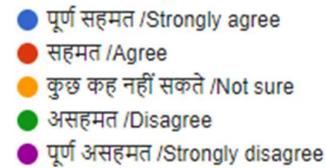
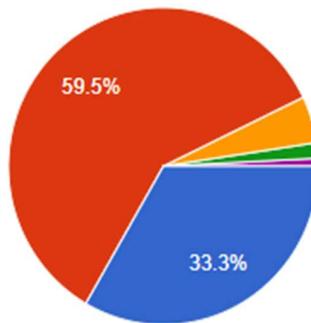
126 responses



2. महाविद्यालय में प्राप्त शिक्षण मेरे कैरियर विकास में उपयोगी है। / The learning in the College is useful in progress of my career.*

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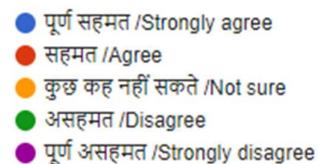
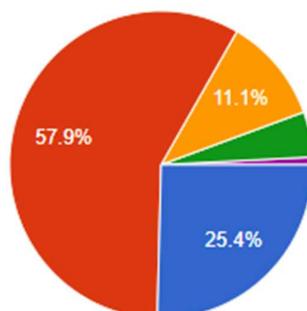
126 responses



3. महाविद्यालय की गतिविधियों में आवश्यकता होने पर भूतपूर्व विद्यार्थियों को भी शामिल किया जाता है। / College is involving alumni in its activities if required .

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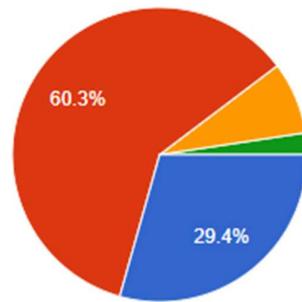
126 responses



4. आरंभ किए गए नये पाठ्यक्रम जैसे PGDCA या स्नातकोत्तर कक्षाएं वर्तमान समय की आवश्यकता के अनुरूप है। / The new courses like PGDCA or PG Classes introduced meet contemporary requirements.

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126 responses

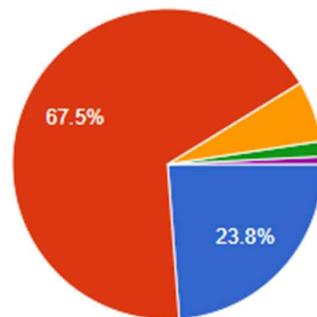


● पूर्ण सहमत /Strongly agree
● सहमत /Agree
● कुछ कह नहीं सकते /Not sure
● असहमत /Disagree
● पूर्ण असहमत /Strongly disagree

5. विभागवार भूतपूर्व छात्रों के संगठन का गठन एक सही कदम है। / Formation of Department wise alumni associations is a step in the right direction.

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126 responses

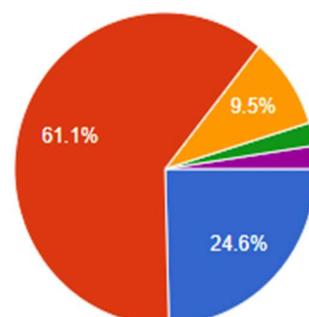


● पूर्ण सहमत /Strongly agree
● सहमत /Agree
● कुछ कह नहीं सकते /Not sure
● असहमत /Disagree
● पूर्ण असहमत /Strongly disagree

6. महाविद्यालय के वित्तीय संसाधनों को सुदृढ़ करने में भूतपूर्व विद्यार्थी अहम् भूमिका निभा सकते हैं. / The alumni have a role to play in financially strengthening the college.

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126 responses



● पूर्ण सहमत /Strongly agree
● सहमत /Agree
● कुछ कह नहीं सकते /Not sure
● असहमत /Disagree
● पूर्ण असहमत /Strongly disagree

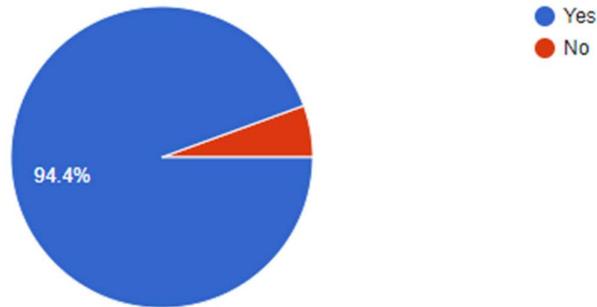
7. Interested in Helping students:

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महाविद्यालय के विकास के लिए / छात्रों को किसी प्रकार के सहयोग की आवश्यकता होने पर आपसे संपर्क कर सकते हैं.

We can contact for the overall development of College / or any other academic need of the current students.

126 responses

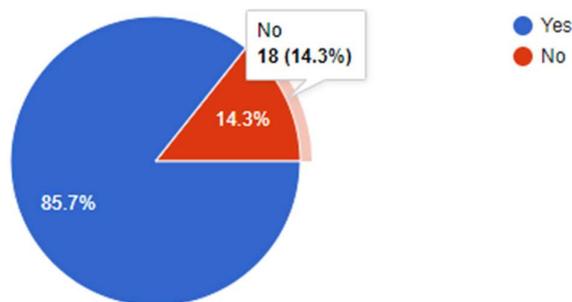


8. Alumni Association Membership:

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आप पूर्व छात्रों की समिति (जो महाविद्यालय के विकास एवं सुझाव के लिए गठित है) में शामिल होने चाहते हैं . Are you interested to participate our College Alumni Association.

126 responses



4. EMPLOYEE FEEDBACK SESSION 2021-22

Employee feedback is obtained from employees. Feedback suggestion were asked on various aspect of college environment and facilities.

Total Response: 18

Name of Post	No of Respondents
Principal	00
Professor	00
Assistant Professor	15
Sport Officer	01
Librarian	01
Lab Technician	00
Computer Operator	00
Grade I	00
Grade II	00
Grade III	00
Lab Attendant	00
Book Lifter	00
Peon	00
Sweeper	00
Chowkidar	00
Others	01

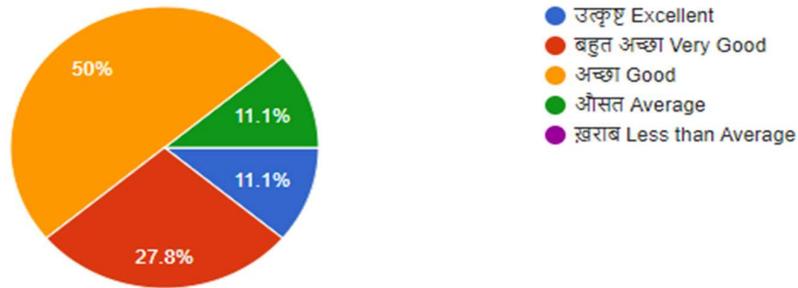
Response Analysis

	Excellent		Very Good		Good		Average		Less than average	
	No.	%	No.	%	No.	%	No.	%	No.	%
Working Conditions in college.	2	11.1	5	27.8	9	50.0	2	11.6	0	0.0
Overall facilities like Internet, computer, cooler is satisfactory	1	5.6	7	38.9	7	38.9	1	5.6	2	11.1
Other facilities like Toilet/Drinking water facilities are good.	0	0.0	5	27.8	10	55.6	3	16.7	0	0.0
Good cooperation is obtained from administration.	2	11.1	4	22.2	8	44.4	4	22.2	0	0.0
Good work is praised.	1	5.6	8	44.4	6	33.3	3	16.7	0	0.0
All government Benefit like leave is sanctioned when Required.	3	16.7	7	38.9	7	38.9	1	5.6	0	0.0

1. महाविद्यालय में कार्य की स्थितियां कैसी है / Working Conditions in college.

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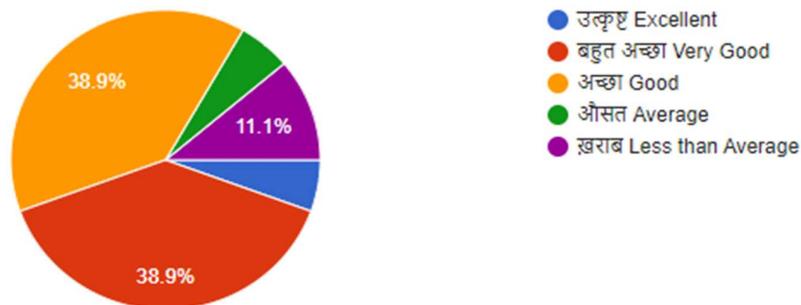
18 responses



2. कार्य हेतु सम्पूर्ण सुविधाएँ जैसे इंटरनेट , एयरकूलर , कंप्यूटर , बैठने की व्यवस्था अच्छी है / Overall facilities like Internet, computer, cooler is satisfactory

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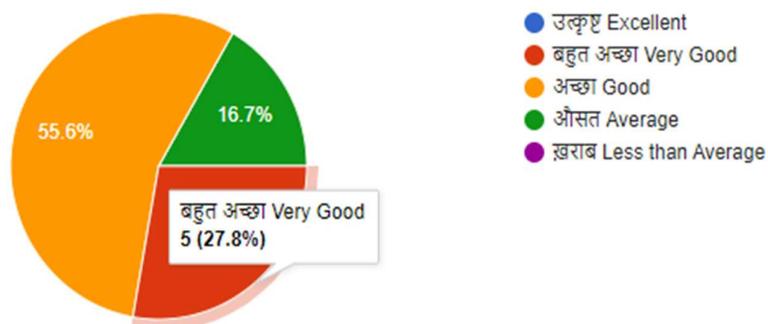
18 responses



3. अन्य सुविधाएँ जैसे टॉयलेट पीने के पानी की व्यवस्था अच्छी है / Other facilities like Toilet/Drinking water facilities are good.

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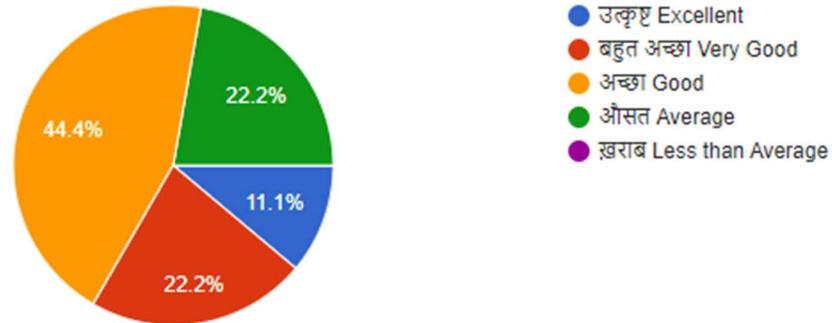
18 responses



4. महाविद्यालय के कार्यों में प्रशासन से अच्छा सहयोग मिलता है / Good cooperation is obtained from administration.

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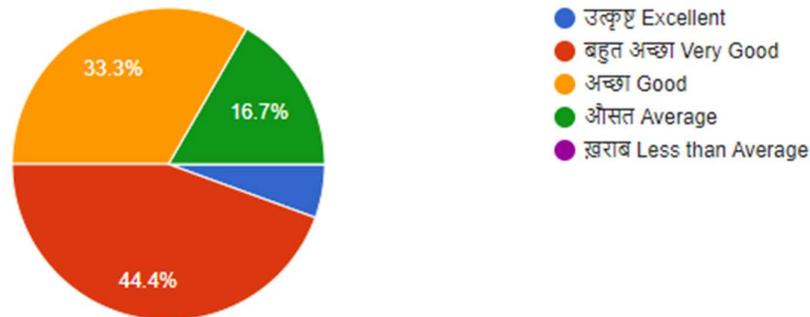
18 responses



5. महाविद्यालय में अच्छे कार्य को सराहा जाता है / Good work is praised.

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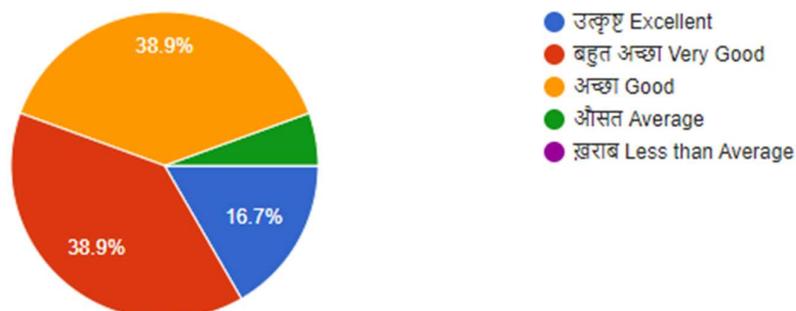
18 responses



6. आवश्यकता पड़ने पर शासन के नियमानुसार सारे लाभ जैसे छुट्टियां मिलती हैं / All govt Benefit like leave is sanctioned when required.

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18 responses



4. ALL STAKEHOLDERS FEEDBACK SUMMARY AND ACTION TAKEN REPORT

S.No	Stakeholder	Stakeholder Suggestion	Action Taken
	Students	Lack of Teaching Staff	As we are Government Institution posting of teaching staff depend on Government, time to time our Principal write to the government in this regards.
		Security and Discipline Related Issue	CCTV cameras are installed in various location of college campus. Members of Discipline Committee are regularly monitor and check college campus and randomly check the Student ID Card. For the construction of boundary wall, sanction of grant of Rs 45.51 lakhs has been received and construction was start soon by PWD.
		English Medium Books should be available in Library.	More than 350 books has purchased by library in current academic year to resolve this problem.
		Cleaning Should improve	A committee has been formed which regularly Monitors cleanliness in the college campus.
		Need More Class rooms	6 New Class rooms construction had completed this year by government fund.
		Drinking water facility should be in more places inCollege	College has 04 water coolers, properlyaccessible to students in every floor.
		More Plantation should be needed in college campus	Every year plantation festivals like HARELI, NCC Day has been organized by NCC, NSS and eco-club.

Parents	Regular Teacher Parents meeting	PTMs are held in few departments regularly. Others departments have been advised for conducting PTMs.
	Lack of Teaching Staff	As we are Government Institution our teaching staff posting depend on Government, time to time our head of the college sent the letter regarding this matter.
	Need More Class rooms	6 New Class rooms construction had completed this year by government fund.
	More Use of Teaching learning Ads	Our PG department are using LCD Projector, computer etc. and for other UG classes we sent proposal to government.
Alumni	PG Classes should in all subject	Regarding this matter we already send proposal to the Government.
	More Class room Furniture needed	500 set of table and chair has been purchased this year for student class room.
Employee	Most of the department not clean on regular basis	Instruction had been given to cleaning staff to maintain cleaning in all the department and college campus.
	Equal distribution of work	The principal in a meeting with staff has given her concern for the distribution of work equally to all staff members.
	The behavior of office staff is not good and better coordination with the Principal is recommended.	The office staff has been advised not to misbehave and improve their conduct.
	CR and personal service regarding document not showed by Office / Administration	Instruction and advice has given to the office to show the CR and personal service regarding document
	Hectic workload due to lack of faculty	For appointment of new teacher we have sent a letter to the government so that work load to each teacher be smoothen.
	Poor Student-Teacher ratio	As we are a Govt. Institution, we are requesting Our higher authorities for more sanction of postsof teachers to improve Student/Teacher ratio.


 Principal
 Dr K C B. Govt P G College
 Bhilai-3, Dist-Durg (C.G.)

कार्यालय प्राचार्य डॉ. खूबचंद बघेल शासकीय स्नातकोत्तर महाविद्यालय
भिलाई-3 जिला -दुर्ग (छ.ग)

फोन नं. 07826-255175

web Site - www.govtpgcollegebhilai.com

Email : bhilai3college@yahoo.in

NAAC Accredited B Institution

पत्र क्र.- ९०३

भिलाई -3 दिनांक - 19/012/2023

प्रति,

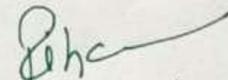
उपकुलसचिव अकादमिक

हेमचंद यादव विश्वविद्यालय, दुर्ग

छत्तीसगढ़

विषय: पाठ्यक्रम फीडबैक (सत्र 2022-23) की जानकारी बाबत।

महाविद्यालय में संचालित पाठ्यक्रम पर फीडबैक प्राप्त किया गया है। महाविद्यालय में संचालित पाठ्यक्रम पर छात्र, अभिभावक, पूर्व छात्र एवं शिक्षको से फीडबैक प्राप्त किया गया है। पाठ्यक्रम का निर्धारण विश्वविद्यालय द्वारा किया जा रहा है अतः प्राप्त फीडबैक आपके अवलोकन एवं आवश्यक कार्यवाही हेतु प्रेषित है।


(डॉ. रीना मजुमदार)
प्राचार्य

डॉ. खूबचंद बघेल शा.स्ना. महाविद्यालय,
भिलाई-३ जिला दुर्ग

